



City Of Warrensburg

Updated Utility Rate Information **STARTING WITH OCTOBER USAGE**

- Commercial accounts based on actual water usage + base rate determined by water meter size
- New Residential accounts based on actual water usage \$2.70 first 2/CCF & **\$5.11** for each CCF over 2/CCF capped at 8/CCF + base rate of \$9.00(max **\$45.06**)
- Established Residential accounts based on winter average water usage from January, February & March + base rate of \$9.00 (starting with April billing cycle/no usage cap for winter average)
- CCF is defined as 100 cubic feet of water
- Missouri American Water in agreement with City of Warrensburg will terminate water service for past due accounts

➤ Residential Accounts

\$9.00 base customer charge

\$2.70/CCF volume charge first 2/CCF

\$5.11/CCF volume charge after 2/CCF

New accounts capped at 8/CCF

CCF defined as 100 cubic feet of water

Example 8/CCF usage

$$(2 \times \$2.70) + (6 \times \$5.11) + \$9.00 = \$45.06$$

Example 2/CCF usage

$$(2 \times \$2.70) + \$9.00 = \$14.40$$

RESIDENTIAL RATE STRUCTURE EFFECTIVE WITH OCTOBER 1, 2016 USAGE

USAGE	BASE	\$2.70	\$5.11	TOTAL	OLD RATE
		0-2 UNITS	3+ UNITS		
0	\$9.00			\$9.00	\$9.00
1	\$9.00	\$2.70		\$11.70	\$11.70
2	\$9.00	\$5.40		\$14.40	\$14.40
3	\$9.00	\$5.40	\$5.11	\$19.51	\$18.97
4	\$9.00	\$5.40	\$10.22	\$24.62	\$23.54
5	\$9.00	\$5.40	\$15.33	\$29.73	\$28.11
6	\$9.00	\$5.40	\$20.44	\$34.84	\$32.68
7	\$9.00	\$5.40	\$25.55	\$39.95	\$37.25
8	\$9.00	\$5.40	\$30.66	\$45.06	\$41.82
9	\$9.00	\$5.40	\$35.77	\$50.17	\$46.39
10	\$9.00	\$5.40	\$40.88	\$55.28	\$50.96
11	\$9.00	\$5.40	\$45.99	\$60.39	\$55.53
12	\$9.00	\$5.40	\$51.10	\$65.50	\$60.10
13	\$9.00	\$5.40	\$56.21	\$70.61	\$64.67
14	\$9.00	\$5.40	\$61.32	\$75.72	\$69.24
15	\$9.00	\$5.40	\$66.43	\$80.83	\$73.81
16	\$9.00	\$5.40	\$71.54	\$85.94	\$78.38
17	\$9.00	\$5.40	\$76.65	\$91.05	\$82.95
18	\$9.00	\$5.40	\$81.76	\$96.16	\$87.52
19	\$9.00	\$5.40	\$86.87	\$101.27	\$92.09
20	\$9.00	\$5.40	\$91.98	\$106.38	\$96.66
21	\$9.00	\$5.40	\$97.09	\$111.49	\$101.23
22	\$9.00	\$5.40	\$102.20	\$116.60	\$105.80
23	\$9.00	\$5.40	\$107.31	\$121.71	\$110.37
24	\$9.00	\$5.40	\$112.42	\$126.82	\$114.94
25	\$9.00	\$5.40	\$117.53	\$131.93	\$119.51

➤ Commercial Accounts

Base charge by water meter size

\$9.00 less than 1" meter

\$45.00 1" to 4" meter

\$108.00 greater than 4" meter

\$4.56 volume charge per 1/CCF

CCF defined as 100 cubic feet of water

COMMERCIAL RATE STRUCTURE EFFECTIVE WITH OCTOBER 1, 2016 USAGE

BASE + (USAGE X \$4.56)

USAGE	METER <1" BASE-\$9.00	METER 1"-4" BASE-\$45.00	METER >4" BASE-\$108.00
0	\$9.00	\$45.00	\$108.00
1	\$13.56	\$49.56	\$112.56
2	\$18.12	\$54.12	\$117.12
3	\$22.68	\$58.68	\$121.68
4	\$27.24	\$63.24	\$126.24
5	\$31.80	\$67.80	\$130.80
6	\$36.36	\$72.36	\$135.36
7	\$40.92	\$76.92	\$139.92
8	\$45.48	\$81.48	\$144.48
9	\$50.04	\$86.04	\$149.04
10	\$54.60	\$90.60	\$153.60
11	\$59.16	\$95.16	\$158.16
12	\$63.72	\$99.72	\$162.72
13	\$68.28	\$104.28	\$167.28
14	\$72.84	\$108.84	\$171.84
15	\$77.40	\$113.40	\$176.40
16	\$81.96	\$117.96	\$180.96
17	\$86.52	\$122.52	\$185.52
18	\$91.08	\$127.08	\$190.08
19	\$95.64	\$131.64	\$194.64
20	\$100.20	\$136.20	\$199.20



City Of Warrensburg

Utility Billing Information

- Customer usage & account information imported from Missouri American Water
- City is split in four zones determined by water meter readings (first two digits of account #)
- Each zone is billed monthly in weekly cycles with a due date specific to the zone
- Approximate Due dates are as follows
 - ◆ Zone 02 First week of month
 - ◆ Zone 03 Second week of month
 - ◆ Zone 04 Third week of month
 - ◆ Zone 01 Fourth week of month



City Of Warrensburg

Utility Billing Information

(continued)

- Billing dates & penalty amounts are set by ordinance & are the same for all customers commercial & residential
- Bill date is the actual bill print/mailing date (allowing 2 days for postal service processing)
- Due date is 10 days from the bill print/mailing
- Penalty date is 21 days from the bill print/mailing
- 10% penalty applied to total amount of current & past due balance if not paid by penalty date



City Of Warrensburg

Utility Policies & Procedures

- Customer may appeal a bill within 15 days of receiving the bill (form with documentation must be submitted with request)
- Payment Agreements extraordinary hardship cases only (customer must complete & sign agreement form)
- \$25.00 service fee applied to account for all returned payments
- Unpaid accounts subject to disconnection of water services with additional fees applied



City Of Warrensburg

Utility Bill Example

**AUTO SORT CRRT C001
 CITY OF WARRENSBURG
 102 S HOLDEN ST
 WARRENSBURG MO 64093-2331

CITY OF WARRENSBURG/SEWER
 102 S HOLDEN ST
 WARRENSBURG, MO 64093-2331

Please return this portion with your payment. When paying in person please bring both portions of this bill.

CUSTOMER ACCOUNT INFORMATION - RETAIN FOR YOUR RECORDS

Meter read dates		Bill Print Date	21 days after Print Date	10 days after Print Date		
CITY OF WARRENSBURG		102 S HOLDEN ST	04-46726-00			
Status	Service Dates		Number of Days	Bill Date	Penalty Date	Due Date
	From	To				
ACTIVE	10/21/2014	11/20/2014	30	12/12/2014	01/01/2015	12/22/2014

CURRENT		PREVIOUS		USAGE	CURRENT BALANCE
DATE	READING	DATE	READING		
	544		531	13	\$0.00
					CURRENT BILL \$0.00
					AMOUNT DUE \$0.00
					AMOUNT DUE AFTER 01/01/2015 \$0.00

